



JURISK!

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Risk Management Newsletter

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A Tribute to One of Our Own...

Inside this issue ...

Happy New Year!

... we take a look at some of the issues of cybercrime that law firms have encountered. Fraudsters and threats are not only in the form of physical entities. If you are an Internet user — either having an email account, browsing the Internet or storing files in a cloud storage system — and were not cautious when you were online, you can be a victim of cybercrime. You can read about and take heed of the applicable notifications made to the Professional Indemnity Insurance ("PII") Scheme, some of which are shared in this issue as case studies.

There is no definite or best way to protect you or your law firm against cyberthreats, but undertaking some basic steps — especially if you have yet to do so — will help reduce the risk. We have included tips on protecting, among others, your identity online, email account, and password.

This issue is dedicated to Rao Suryana bt Abdul Rahman, our PII Committee member since 2009, who passed away in November 2016. She was a sole proprietor of a small firm, and benefitted from using technology in running her practice, especially when she was on the road.

We have also included tips for small firms and new start-ups, on maximising the use of technology, and hope that these will be helpful.

We hope you enjoy this issue of *Jurisk!* If you have any feedback, thoughts or ideas that you would like to have featured in *Jurisk!*, or even about the PII Scheme in general, please contact us at the PII and Risk Management Department. You can find our contact details on the last page of the publication.

Happy reading!

The *Jurisk!* Team